

January 2005

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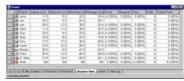


oday is Christmas Eve, 5:45 p.m., all my staff are early released and I have to stay until six. Thinking about how what dressing tonight.....

Suddenly, a call from China factory put me down, they compliant the ERP access is very slow. I checked the server which seems every thing fine. I pinged the mail

server in the factory and every time OK. It seems not like the IPLC problems nor the router issue.

I fire up the newly install **Link Analyst** from **Network Instruments**, and found that the delay was induced by the Bandwidth manager.



After restarted the BW manager with the problem still exist.

I decided to by-pass the BW manager, I dial up the **Shore Microsystems SM-2400 By- pass Switch** which installed last month, command to by-pass the



Shore Microsystem SM-2400 Programmable Bypass Switch provides the ability to automatically bypass a malfunctioning network appliance.

BW manager and every thing goes fine again.

This is now 6:15, I write down a note to my staff to call the hardware vender to fix the BW manager after holiday.

Oh! I still have to think about the dressing.

Contact us for details, dial (852) 2152 8966 or email to info@sstl.com.hk



Observer: Complete protocol analysis, network troubleshooting and long term trending for all Wired and Wireless networks. Observer includes packet capture and decode of over 500 protocols, real-time statistics and a baselining facility to view traffic trends. Add Probes for a distributed wired or wireless enterprise scalable solution.

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Link Analyst: provides graphical mapping of network devices, uptime monitoring of device response times, a trigger-based active notification system to warn of network problems as they happen, and web reporting. Link Analyst provides both local and remote monitoring on any connected network, allowing system administrators schedule flexibility along with the confidence of instant notification in the event of a problem.

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